



City of Norco

Residential Waste and Recycling Service Guide



Waste Management Proudly Serving The City of Norco

Cart Information:



Trash- Burgundy Cart
No household hazardous waste.



Recycle- Gray Cart
Please see reverse for list of acceptable recyclables.



Green Waste- Green Cart
Yard waste such as leaves and grass clippings.

As part of your automated pick up service, Waste Management provides 95-96 gallon trash, recycling and green waste carts.

Cart Service Reminders

1. Place all waste in the appropriate container and close the lid.
2. All trash, recyclables and green waste outside the cart will not be collected.
3. Place your carts at the curb by 6:00 a.m. on collection day.
4. Roll carts into the street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.
5. Do not obstruct mail boxes.

Note: Additional recycle and green waste carts are available for a nominal fee. Please contact the City of Norco at (951) 270-5456 to request additional carts.

Holiday Schedule

Waste collection does not occur on the following holidays:

- New Year's Day • Labor Day
- Memorial Day • Thanksgiving Day
- 4th of July • Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.

Billing

Our services are billed by the City of Norco. Reduced rates are available to qualified seniors. For billing questions, please contact the city at (951) 270-5456.



Waste Management Customer Service
Phone: (800) 423-9986
Live Chat via customer service tab on wm.com
home.wm.com/norco

Bulky Item Collection

Residents with curbside cart service may request three times in a calendar year, the free pick up of household bulky items. Additional bulky item pick ups are available at a nominal cost. Please contact Waste Management customer service (800) 423-9986 at least 48 hours in advance of your regular collection date to schedule.



Bulky items include: couches, washers, dryers and refrigerators. Bulky items do not include large items such as car bodies or construction and demolition waste, hazardous waste or any other items that cannot be handled by two persons.

Household Hazardous Waste

Household hazardous waste cannot be collected by Waste Management. Please call the Riverside County Waste Management Department at (800) 304-2226 or (951) 486-3200, or you can visit them on the web at www.rcwaste.org.

Household hazardous waste includes: used oil filters, paint, antifreeze, batteries, propane tanks, pesticides, household cleaners, pool chemicals, sharps/needles and fluorescent bulbs.

Disposal of Used Motor Oil

Waste Management offers free pickup of residentially generated used motor oil. Please contact Waste Management customer service (800) 423-9986 at least 24 hours in advance of your regular collection date to schedule.



Christmas Tree Recycling

Waste Management will collect and recycle Christmas trees for the first two weeks following Christmas at no additional charge.

- Trees longer than six (6) feet must be cut in half.
- Please remove all decorations including tinsel, lights, ornaments and tree stands.
- Flocked trees will be collected by the trash truck but cannot be recycled.



Temporary Bin Service

Large bins are available for rent to help you dispose of waste from home remodeling, major landscaping, roofing or other big household projects. For rates and other information, please call (800) 423-9986.



Disposal of Sharps



To order a Sharps container, please call (800) 423-9986 and one will be delivered to your home. Once the container has been filled, simply place it in the mail-back box and give it to your mail carrier. Residents will receive one free

Sharps Mail-Back container per year. A second and third kit are available for a \$5.00 co-pay. Only one Sharps Mail-Back kit can be requested at a time.

Yes in Recycling Cart:



Plastic Bottles & Containers



Food & Beverage Cans



Glass Bottles & Jars



Paper



Flattened Cardboard & Paperboard



Food & Beverage Cartons

Please do not include:



NO Food Waste



NO Plastic Bags & Film



NO Foam Cups & Containers



NO Needles



**RECYCLE OFTEN.
RECYCLE RIGHT.™**